



April 27, 2009

Mr. Mark Gallagher
L. Hansen's Forwarding
30 Dynamic Drive
Scarborough ON M1V 2W2

Dear Mark:

As you know, Allied Van Lines' move management and Government departments have been shipping vehicles with L. Hansen's Forwarding, almost exclusively, for many years. We'd like to take this time to thank you and the personnel at your local offices across Canada for providing our valued customers with timely, efficient and courteous service.

Over the years, we've seen many changes at Hansen's; most notable is your on-line estimate/ordering form. It's quick and easy to use, allowing our move coordinators to spend their valuable time on other relocation concerns.

We look forward to another successful season with L. Hansen's Forwarding.

Yours truly,

ALLIED VAN LINES CANADA

A handwritten signature in black ink that reads "Laurie Cardwell". The signature is written in a cursive, flowing style.

Laurie Cardwell
Manager, Sales & Customer Support